



FAQ

How are the platforms anchored?

QUADRO Aqua platforms are not anchored to the floor – they are designed to be easily taken out of the water. To keep them from floating we recommend the use of [ballast/weights](#).

What is the weight limit?

The actual tube frame can handle well over 100kgs of weight, but the panels are only rated for 50kg each for kids involved in active play on “land”. In water this weight can be increased somewhat due to the buoyancy factor (loss of weight due to immersion in water). The closer the platform panels are to the surface of the water, the less buoyancy is a factor. A platform at the same level as the water has no buoyancy factor.

Caution: Do not bounce or jump on the panels or they may crack. They are not “trampolines”.

Can they be used by adults?

The actual structures are very strong and can support well over 100kg. However, the individual square panels are still rated for 50kgs each. Not for adults.

How safe are the platforms?

The pool platforms are rugged and designed to work in an adult supervised environment. Safety is 100% the responsibility of the users and/or supervisors. See our page on [Safety](#).

Is it easy to assemble?

Yes. The unique interlocking design is very easy to use. Detailed step-by-step instructions are provided. Platforms can take a matter of minutes to several hours depending on the expertise of the user and size of platform.

Are the pool platforms easy to move on land?

Generally, the smaller units weigh 18-25kgs and can be moved by a single person. Allow the water drain out of the structures before moving. Dragging the platforms on the sides of the pool or you will scuff and add wear to the components.

Can they be used in chlorinated water?

Yes. The components are made of thermoplastics (polyethylene and polypropylene) and can be safely used in all types of water including salt and chlorinated water. Over time the tubes and panels may exhibit some discoloration due to exposure to chlorinated water.

Is there colour fading?

The components are made from thermoplastic which contain UV inhibitors. However, exposure of the tubes and panels to direct sunlight for prolonged periods of time will eventually result in some fading. Even if there is eventually some colour fading, the quality or durability of the components will not be affected.

What happens if I loose a component or one accidentally breaks?

Simply take the platform out of the water and replace it with a new piece. The system is totally modular. You can order extra components from us.

How do you buy the QUADRO Aqua?

QUADRO Australia are the exclusive supplier for Australia. Simply contact us via phone, our website or email. We deliver to your door, providing a cheap home delivery service.